

ISL PRODUCTS INTERNATIONAL LTD.



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Quality Policy

ISL Products International Ltd. supplies electro-mechanical components to OEMs with a vision of being the preferred component partner of equipment manufacturers globally. A key platform in meeting this vision is to provide industry leading levels of service inline with ISO9001 Quality Management System standards. To meet our objectives ISL Products will:

- Ensure that it meets the needs and requirements of its customers and will seek to continually improve the service by the development of necessary processes and programs.
- Strive to enhance and improve its performance by setting targets and objectives, which are continually reviewed to ensure they are understood, acted upon and met. Objectives shall be established and reviewed by the General Manager at Management Review Meetings or at any stage with reference to the company Quality Manager.
- Comply with requirements and continually improve the effectiveness of the quality management system.
- Provide training, support, resources, and encouragement to all its employees to ensure they realize their full potential in meeting the Quality Policy and its objectives.
- Meet any statutory and regulatory requirements that apply to products, processes, and activities.
- Establish partnerships with manufacturing facilities and interested parties and will continually develop the partnerships to provide an improved service.
- Identify the key operational processes and links between these processes to function effectively.

This Policy was endorsed by the President of ISL Products International Ltd. on the September 19, 2022 and will be communicated throughout the organization and to all interested parties. It will be reviewed periodically to ensure the future success of ISL Products.